**EFMP STATUS AND UPDATES FAQ:**

**1. How do I update the required services for my EFM?**

A new EFM package is required for any type of change, to include increase or decrease services required. The process is identical to a new enrollment. The Sponsor will need to complete the [DD Forms 2792](https://www.esd.whs.mil/Portals/54/Documents/DD/forms/dd/dd2792.pdf) and [2792-1](https://www.esd.whs.mil/Portals/54/Documents/DD/forms/dd/dd2792-1.pdf) with the MTF EFM Coordinator. The package will be sent to the Central Screening Committee who will determine eligibility for enrollment.  The Sailors detailing record will be updated if eligible for enrollment.

**2. How do I check the status of my enrollment update/disenrollment?**

The Sponsor can log into [NFAAS](https://navyfamily.navy.mil/cas/login?service=https%3A%2F%2Fnavyfamily.navy.mil%2F) to check on the status or they can reach out to their local case liaison.

**3. How often am I required to update my EFM status?**

An update is required every three years, or sooner, if the medical and/or educational requirements change.

Conditions that warrant temporary enrollment as determined by the Central Screening Committee require updated enrollments to be submitted to NAVPERSCOM (PERS-456) by the EFMP coordinator after 6-12mos of enrollment.

**4. Why do I need to update my EFM(s), if I am remaining in the same Geographical location?**

EFMP updates are **required every three years**and as care requirements change.

When staying in the same geographical location you are required to keep your EFM(s) information current, verify that they are still authorized dependents and ensure the reason for enrollment has not resolved or changed.

**5. My dependents case has disappeared from NFAAS what can I do?**

You can do one of the following:

1. Contact NAVPERSCOM (PERS-456) at 901-874-2496
2. Submit a trouble ticket to [My Navy Career Center](https://www.public.navy.mil/bupers-npc/organization/npc/MNCC/Pages/ContactUs.aspx) at 901-874-6622/[askmncc@navy.mil](mailto:askmncc@navy.mil)
3. Reach out to your local case liaison for assistance.

**6. Does my EFMP status reflect in my detailing Record?**

Yes, your detailer can see when a Sailor is enrolled in EFMP. However, they cannot see the reason for enrollment or associated paperwork.

**7. I have multiple dependents enrolled in EFMP, when do I update them?**

All EFMP packages should be updated every **three** years, but to make it easier on your family you can update them all at once. Each dependent will still need their own packages if you are routing them together.